

Payment Terms and Conditions

Detailed description of goods and/or services

ISHANGO COLLEGE-KOLLEGE (PTY) LTD is a business in the e-learning industry that markets electronic learning material and on-line assessments.

Delivery policy

Subject to availability and receipt of payment, requests will be processed immediately and delivery will be electronically.

Return and Refunds policy

The provision of goods and services by ISHANGO COLLEGE-KOLLEGE (PTY) LTD is subject to availability. In cases of unavailability, ISHANGO COLLEGE-KOLLEGE (PTY) LTD will, within 48 hours provide the courses/ assessments purchased. Refund if no service can be rendered will be to the client in full within 30 days. Once the course material has been purchased and released no refunds will be given.

Customer privacy policy

ISHANGO COLLEGE-KOLLEGE (PTY) LTD shall take all reasonable steps to protect the personal Information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from http://www.polity.org.za/attachment.php?aa_id=3569

Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express credit cards, debit cards or by bank transfer into the ISHANGO COLLEGE-KOLLEGE (PTY) LTD bank account, the details of which will be provided on request.

Credit card acquiring and security

Credit card transactions will be acquired for ISHANGO COLLEGE-KOLLEGE (PTY) LTD via PayGate (Pty) Ltd who are the approved payment gateway for Standard Bank of South Africa. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by ISHANGO COLLEGE-KOLLEGE (PTY) LTD separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Responsibility

ISHANGO COLLEGE-KOLLEGE (PTY) LTD takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

Country of domicile

This website is governed by the laws of South Africa and ISHANGO COLLEGE-KOLLEGE (PTY) LTD chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, Block A Unit 56 Millennium Business Park, Edison Way, Century City, 7441.

Variation

ISHANGO COLLEGE-KOLLEGE (PTY) LTD may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is run by a Private Company incorporated and based in South Africa trading as Ishango College-Kollege and with registration number 2013/105054/07 and S.W Cadle and M.S Sibya as Directors

ISHANGO COLLEGE-KOLLEGE (PTY) LTD contact details

Support : support@ishangocollege.co.za

Support : +27 (0) 860482911